

CSB

Flexible Billing Management for Infor SunSystems

WHAT IS CSB?

Contract & Service Billing (CSB) for Infor SunSystems provides you with a reliable and extremely flexible system for managing your debtor invoices. It allows you to create recurring contract invoices, recurring services invoices and adhoc invoices using a system that can be configured to suit your organisation.

WHY CHOOSE CONTRACT & SERVICE BILLING?

- Multi-currency
- Integrates seamlessly with Collect Credit Management for Infor SunSystems
- Automatically create a note in Collect when an invoice is generated and attach a copy of the invoice to the note
- Drill down from within Collect to print or review the invoice
- Cost effective and easy to use.

**CSB works as it should.
We've gained greater consistency and control of invoice generation in our business.**

Contract Billing

- CSB includes capability for both ad-hoc invoices and contract, or recurring billing
- Multiple contracts per debtor
- A contract can cover any number of periods. CSB allows part periods for start and end periods
- Full revenue recognition capability
- Different initial and recurring amounts with predetermined new amounts. This allows one off amounts such as set up fees
- Optional contract refunds
- Contracts can be billed in advance or arrears
- Line items can be added or suspended on existing contracts
- A schedule of contract review dates can be established
- A contract run can be rolled back due to any error and reapplied once the errors are corrected
- Price books can include uplifts for example CPI escalations
- Printing matrix allows mixture of contracts and invoice layouts Contract review reminders
- Rollback on contract invoices
- Contracts can be amended at any time
- The sundry invoicing option offers a flexible option to produce ad-hoc invoices.

FEATURES THAT MAKE **CSB** POWERFUL OUT OF THE BOX

- Importing invoice data from external sources
- Accrual of prepayments & arrears
- Invoice and credit note approvals process
- Functional security to restrict access to admin functions
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- Ability to set up unlimited invoice types with different posting rules
- Calculation and condition codes to cater for complex pricing structures
- Powerful report writer for customisation of invoice layouts and custom reports. Invoices can be imported in bulk from an external invoicing system to CSB
- Integration with other applications
- Bulk import from third party data sources
- Ability to email invoices
- Revenue recognition of revenue over multiple periods
- Dependent on settings to optionally generate contract refunds
- Price books allow for the automation of price changes and quantity pricing
- Ability to maintain multiple number sequences if there is a need to cater for multiple data sources

Not only does CSB handle these invoices, links into SunSystems and posts automatically to the main SunSystems ledger, we also liked the idea of being able to possibly import sales figures into CSB, which seems to be much easier than with Sage.

Got a question?

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