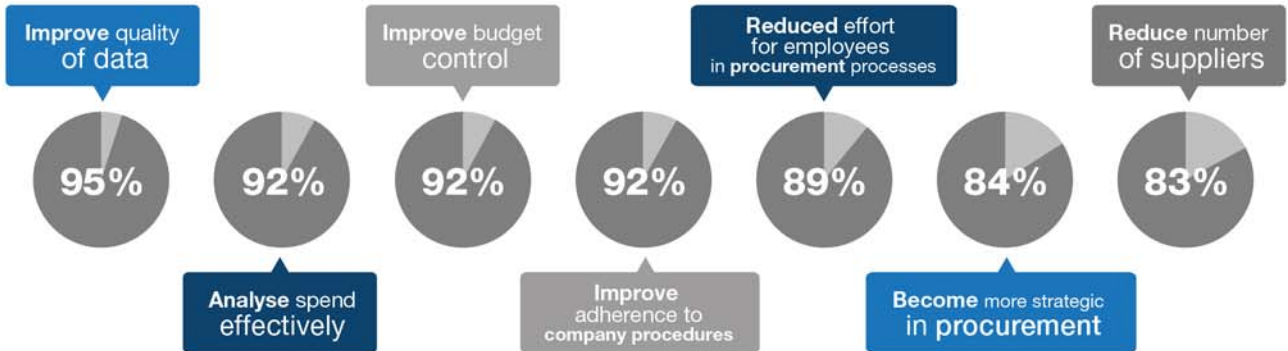




Based on the 2013 survey of worldwide iPOS customer base

Drivers for *improving* procurement function



Goals for implementing iPOS contracts



- Improve control over adherence to contract purchasing.
- Better monitor our performance for supplier contracts.
- Compliance with preferred suppliers.



- Drive savings through contract compliance.
- Make purchasing easier for end users.

Targeted *actions* for procurement *efficiencies*



- Roll out iPOS mobile



- XML integration to other systems.
- Implement punch out.

Challenges to embracing procurement



Changing people's *behaviour*
81%

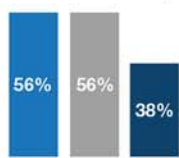


Cultural change across *the business*
56%



Migration from *previous system*
13%

Implementation things I would do differently



Improved and earlier communications to all stakeholders

Increased, multi-level and mandatory role based training

Have a more focussed project team